TRIPLE-S SALUD THE FEHB

Coverage for: Self Only, Self Plus One or Self and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. Please read the FEHB Plan brochure (RI 73-016) that contains the complete terms of this plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the FEHB Plan brochure. Benefits may vary if you have other coverage, such as Medicare. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can get the FEHB Plan brochure at http://www.ssspr.com/en, and view the Glossary at https://www.healthcare.gov/sbc-glossary. You can call 787-774-6081 from Puerto Rico and 1-800-716-6081 from U.S. Virgin Islands to request a copy of either document.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this plan covers. |
| Are there services covered before you meet your deductible? | Not Applicable | You don't have to meet <u>deductibles</u> for specific services, but a <u>copayment</u> or <u>coinsurance</u> may apply. |
| Are there other deductibles for specific services? | No | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$ 6,600 / Self Only \$ 13,200 / Self Plus One \$ 13,200 / Self and Family | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges, health care this plan doesn't cover, payments for non-essential benefits, out-of-network coinsurance / copayments, and penalties for failure to obtain pre-authorization for services. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.ssspr.com or call 787-774-6081 from Puerto Rico or 1-888-716-6081 from USVI for a list of network providers . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a provider in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |



| | | What You Will Pay | | |
|--|--|--|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most, plus you may be balance billed) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | \$0 Salus / \$7.50 <u>copay</u> / visit | 10% of the allowable charges after applicable <u>copay</u> , plus any difference between our allowance and the billed amount | none |
| If you visit a health care provider's office or clinic | Specialist visit | \$7.50 <u>copay</u> /specialist visit | 10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount | none |
| | Preventive care/screening/ immunization | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | \$1.00 <u>copay</u> / per blood work No charge / x-ray | 10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount | none |
| | Imaging (CT/PET scans, MRIs) | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | Pet scan and PET CT, subject to pre-certification. |
| If you need drugs to | Generic drugs | \$2 <u>copay</u> / \$4 <u>copay</u> for mail order | | The following rules apply: |
| treat your illness or condition More information about prescription drug coverage is available at | Preferred brand drugs | \$20 <u>copay</u> / \$40 <u>copay</u> mail order | Prescription drug coverage - covered in United States or its territories by | Subject to a prescription drug listGeneric drugs as first option |
| | Non-preferred brand drugs | 20% coinsurance or \$20 copay, whichever is higher, up to a maximum of \$125 / 20% coinsurance or \$60 copay, whichever is higher, up to a maximum of \$375 mail order | reimbursement to the members. The member will be responsible for the 25% of the Triple-S Salud established fees, less the applicable drug copayment and/or coinsurance. | Up to 30 (retail) and 90 (mail order) day supply for maintenance drugs. Some medications require precertification from the plan and the use of step therapy. |

| | | What | What You Will Pay | | |
|--|--|--|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most, plus you may be balance billed) | Limitations, Exceptions, & Other Important Information | |
| https://salud.grupotrip les.com/en/health- | Preferred Specialty drugs | 25% <u>coinsurance</u> or \$200 <u>copay</u> , whichever is lowest | | Mail order is not available for specialty drugs and are only dispensed by our contracted | |
| insurance- plans/triple-s-salud- for-federal-employee/ | Non Preferred Specialty drugs | 30% coinsurance or \$300 copay, whichever is lowest | | specialized pharmacy network. | |
| If you have | Facility fee (e.g., ambulatory surgery center) | \$25 <u>copay</u> / visit | 10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount | none | |
| outpatient surgery | Physician/surgeon fees | No charge | 10% of the allowable charges, plus any difference between our allowance and the billed amount | none | |
| If you need | Emergency room care | \$25 <u>copay</u> / visit | \$25 <u>copay</u> / visit | \$10 <u>copay</u> if recommended by Teleconsulta. <u>Coinsurance</u> may apply for non-routine diagnostic tests. | |
| attention | Emergency medical transportation | No charge. Covered through reimbursement | No charge. Covered through reimbursement | You pay for the services and the plan will reimburse the submitted charges | |
| | <u>Urgent care</u> | \$10 copay / visit | \$10 copay / visit | See emergency room services | |
| If you have a | Facility fee (e.g., hospital room) | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | none | |
| hospital stay | Physician/surgeon fees | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | Lithotripsy requires precertification. | |

| | | What | You Will Pay | |
|--|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most, plus you may be balance billed) | Limitations, Exceptions, & Other Important Information |
| If you need mental health, behavioral health, or substance | Outpatient services | \$7.50 copay / group therapy \$7.50 copay / visit (includes collaterals) | 10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount | none |
| abuse services | Inpatient services | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | none |
| | Office visits | \$7.50 <u>copay</u> / visit | 10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount | Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| If you are pregnant | Childbirth/delivery professional services | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | none |
| | Childbirth/delivery facility services | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | none |
| | Home health care | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | none |
| If you need help recovering or have | Rehabilitation services | \$10.00 copay for therapy, plus any difference between our allowance and the billed amount | 10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount | Up to 60 physical and occupational therapies per condition, policy year. You pay for services and request reimbursement. |
| other special health | Habilitation services | See Rehabilitation services | See Rehabilitation services | See Rehabilitation services |
| needs | Skilled nursing care | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | Requires precertification. |
| | Durable medical equipment | 25% coinsurance | 10% of the allowable charges after applicable coinsurance, plus any difference between our allowance and the billed amount | Requires precertification. |

| | Services You May Need | What You Will Pay | | |
|--|----------------------------|--|--|---|
| Common Medical Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most, plus you may be balance billed) | Limitations, Exceptions, & Other Important Information |
| | Hospice services | Covered through Case Management, subject to a precertification. | Not covered | none |
| | Children's eye exam | \$7.50 <u>copay</u> /visit | 10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount | none |
| If your child needs dental or eye care | Children's glasses | Nothing up to contracted fee. Member pays any balance exceeding contracted fee. | Covered by reimbursement up to contracted fee. Member pays any balance exceeding contracted fee. | One pair of eyeglasses or contact lenses annually for members up to age 21. |
| | Children's dental check-up | No charge | 10% of the allowable charges plus any difference between our allowance and the billed amount | Covered through dental coverage. Up to 1 dental check-up every 6 months. |

Excluded Services & Other Covered Services:

| Services Your Plan Generall | v Does NOT Cover (Check | your plan's FEHB brochure for more information and a list of a | ny other excluded services.) |
|-----------------------------|-------------------------|--|------------------------------|
| | | | |

Private-duty nursing

Long-term care

Cosmetic surgery

Non-emergency care when traveling outside the U.S

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan's FEHB brochure.)

- Bariatric surgery subject to precertification
- Chiropractic care up to 20 manipulation visits per year
- Dental care (Adult)

- Hearing aids up to \$1,000 maximum every 2 years for one or both ears combined
- Infertility treatment

- Routine eye care (Adult)
- Routine foot care

Your Rights to Continue Coverage: You can get help if you want to continue your coverage after it ends. See the FEHB Plan brochure, contact your HR office/retirement system, contact your plan at 787-774-6081 from Puerto Rico and 1-888-716-6081 from U.S. Virgin Islands or visit www.opm.gov/healthcare-insurance/healthcare/. Generally, if you lose coverage under the plan, then, depending on the circumstances, you may be eligible for a 31-day free extension of coverage, a conversion policy (a non-FEHB individual policy), spouse equity coverage, or receive temporary continuation of coverage (TCC). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: If you are dissatisfied with a denial of coverage for claims under your <u>plan</u>, you may be able to <u>appeal</u>. For information about your <u>appeal</u> rights please see Section 3, "How you get care," and Section 8 "The disputed claims process," in your <u>plan's</u> FEHB brochure. If you need assistance, you can contact: 787-774-6081 from Puerto Rico and 1-888-716-6081 from U.S. Virgin Islands or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/affordable-care-act

Does this plan provide Minimum Essential Coverage? Yes

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al 787-774-6081, Libre de costo 1-800-981-3241. (TTY/TDD) al 787-792-1370 o al 1-866-215-1999.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|--------|
| ■ Specialist copayment | \$7.50 |
| ■ Hospital (facility) copayment | \$0 |
| ■ Other copayment | \$1 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|--------------------|----------|

In this example, Peg would pay:

| Cost Sharing | | |
|----------------------------|------|--|
| Deductibles | \$0 | |
| Copayments | \$30 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions \$6 | | |
| The total Peg would pay is | \$30 | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|--------|
| ■ Specialist copayment | \$7.50 |
| ■ Hospital (facility) copayment | \$0 |
| Other coinsurance | 20% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
| | 40,000 |

In this example, Joe would pay:

| Cost Sharing | | |
|----------------------------|-------|--|
| Deductibles | \$0 | |
| Copayments | \$400 | |
| Coinsurance | \$200 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$600 | |
| | | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$0 |
|---------------------------------|--------|
| ■ Specialist copayment | \$7.50 |
| ■ Hospital (facility) copayment | \$25 |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

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| Total Example Cost | \$2,800 |
|--------------------|---------|
| | |

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|-------|
| Deductibles | \$0 |
| Copayments | \$100 |
| Coinsurance | \$50 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$150 |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: Department of Education and Disease Management at Triple-S Salud. The toll-free telephone number is 866-788-6770 or 787-793-8383, extensions 3106 or 3154.



Notice of Non-Discrimination

Triple-S Salud, Inc. complies with applicable federal civil rights laws and does not discriminate because of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 787-774-6060, (TTY/TDD), 787-792-1370 or 1-866-215-1919. Free of charge 1-800-981-3241. If you are a federal employee or retiree call 787-774-6081, Toll Free 1-800-716-6081; (TTY / TDD) 787-792-1370; Toll-Free 1-866-215-1999.

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