

## YOUR HEALTH PLAN GUIDE 2025 PUERTO RICO



## FEDERAL EMPLOYEE AND RETIREE







# We stand by you

Our mission is to enable healthy lives. That's why we care for your physical, mental, and emotional health. We want you to be well cared for, from prevention to the care of a health condition or a possible hospitalization.

This guide will help you learn how your plan works and all the services Triple-S offers. Check it out and take advantage of everything we offer.



Beginning January 2025, you will enjoy new and enhanced benefits for you and your family. We are pleased to share a summary of our changes for 2025! Count on us to be by your side with your healthcare needs! You can review further details in Section 2 of your 2025 FEHB brochure.

We now cover one (1) preventive blood pressure monitor for high-risk members who complete the Hypertension Program.

We have extended coverage for preventive colonoscopy from the age of 40. Previously, coverage started at age 50.

We have extended coverage for preventive human papillomavirus (HPV) immunization to include ages 27 to 45 for high-risk members. Previously, human papillomavirus (HPV) immunization coverage was up to the age of 26.

We now cover infertility treatments and procedures, with an annual maximum of \$15,000, subject to preauthorization and through reimbursement.

To get your 2025 FEHB Brochure or to learn more, visit our website at www.ssspr.com/federal.

Thank you for trusting your health to us! We are with you, every step of the way.



# **TeleConsulta**

## Not feeling well and don't know what to do?

Our nursing professionals are available 24/7 over the phone to guide you on how to manage your health concerns and recommend next steps.



Call 1.800.255.4375

(the number is also on your health plan card)

# **TeleConsulta MD**

# Virtual consultations with physicians, specialists, and psychologists.

Sign up for free today so you and your family can see a doctor online the next time you get sick. It is a great option when your doctor is not available.

- Simplifies the process of seeing a doctor.
- Receive prescriptions in your preferred pharmacy quickly and efficiently when you need them.

## Doctors are just one click away!





## Unlimited virtual visits





Service is available only in Puerto Rico .

## IECHONOLOGY AND SERVICES



## For more information triplesencasa.com 1.888.525.4842

toll free





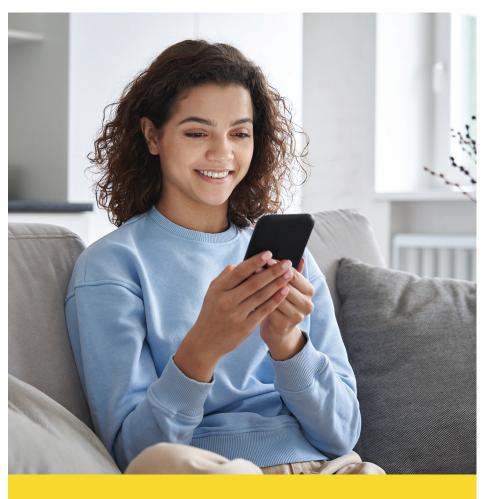


Order through the app, and we will deliver your prescribed medications and Over the Counter (OTC) items wherever you need them, for free!

- Buy medicines
- Send prescriptions online
- Order your OTC products without a prescription

Caregivers can now register and request to manage and order prescriptions and OTC products.

## Download and sign up today!



Limited variety of OTC products. Orders with only OTC non-prescription items must meet a \$25 minimum order to qualify for free delivery. Residents of Vieques and Culebra should call 1-888-525-4842 (toll-free) to request the service. Applies to members of commercial metallic plans with Triple-S Salud pharmacy coverage. Does not apply to beneficiaries of Plan Vital.

## ECHONOLOIGY AND SERVICES







## Download Mi Triple-S App and enjoy what it offers you:

- Access your digital plan card
- Make payments
- Review the history of services received



# Mi TRIPLE-S web

#### Access www.mitriples.com to view:

- History of medical and ER visits
- Hospitalizations
- Medications
- Existing conditions for you and your underage dependents

You can also:

- Make payments
- Access educational modules

Sign up today at **mitriples.com** 





# SSS CONTIGO

# We go the extra mile to take care of you



For more information 787.706.2552 1.800.981.4860

Monday to Friday 8:00 a.m. to 4:30 p.m.



manejocasos@ssspr.com

## **Clinical Care Programs**

We have a group of experts available to you, including nurses, health educators, social workers, and nutritionists focused on your well-being. They evaluate your health, social, and nutritional needs to develop a healthcare plan based on your needs. They also help you schedule your services, appointments, coordinate educational activities, and help you manage health conditions such as diabetes, asthma, heart failure, obesity, mental health, hypertension, and chronic obstructive pulmonary disease (COPD).

## SSS CONTIGO



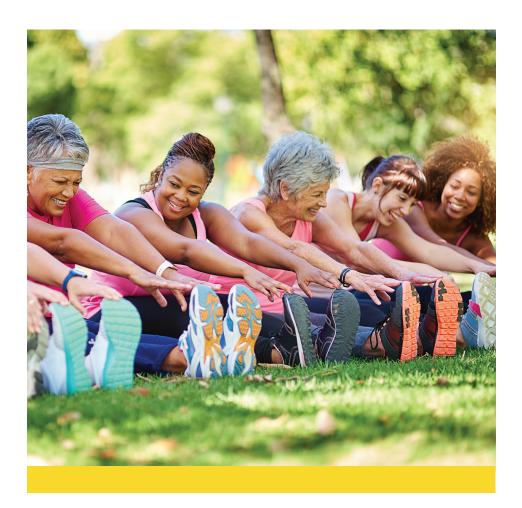
We offer an educational program to promote women's integral health through activities that promote prevention.

Educational interventions include videos and special events, among others.





Healthy women are vital for healthy families and societies.













For more information or to register email us at contigomama@ssspr.com



## Educational program for pregnant women

Our program offers virtual workshops on prenatal care, childbirth, and breastfeeding. We provide you telephone counseling with a clinical management specialist.

Includes:



Breast pump

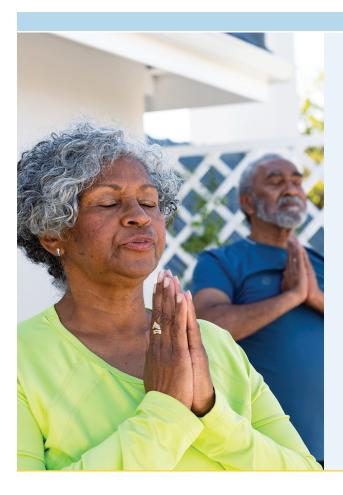
- In-home support: help with tasks such as light cleaning and meal preparation
  - -16 hours postpartum (4 hours x 4 days)
  - -16 hours prenatal for high-risk pregnancies (4 hours x 4 days)



 Glucometer and arterial pressure monitor for high-risk pregnancies



## SSS CONTIGO





Educational program focused on mental and behavioral health for all ages. The content includes videos, presentations, and events.

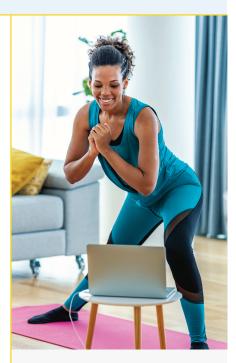
## mitriples.com





We offer a virtual program of functional exercises. The program works with a personal trainer to help you boost your physical activity and set up monthly routines.

The program is available to members who complete the required education modules. Once completed, you will receive questionnaires from nutritionists who will qualify you for the program.





## SSS CONTIGO





We offer confidential assistance with health professionals who can help you and your family in the following areas:

- Emotional, financial, and legal advice
- Interpersonal and marital relationships
- Drug and alcohol dependency
- Poor motivation and anguish
- Work-related stress and management counseling, among others
- Consulting, clinical psychologists, and psychotherapy services by industrial psychologists





Available 24/7 in case of a crisis **1.800.660.4896** 

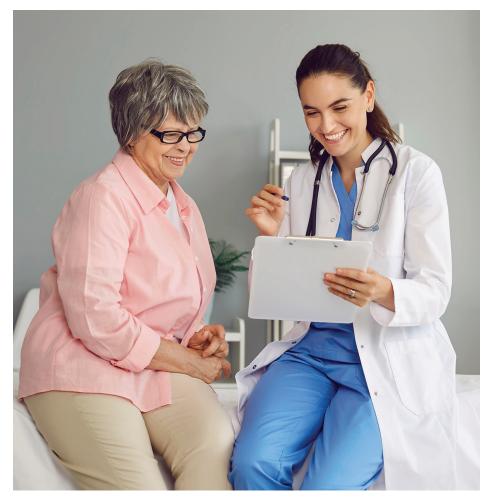


www.fhcsaludmental.com

The Employee Assistance Program is managed by FHC.

## PREVENIIVE CARE

## The Importance of the Annual Preventive Checkup



# Why is it essential to visit the doctor every year?

A routine annual visit helps detect problems before these get complicated and keeps you up to date with your preventive tests.



It's always a good time to start taking better care of ourselves.

## PREVENTIVE TESTS

They vary by age, medical history, and gender:

- Physical exam
- Blood pressure monitoring
- Weight and body mass index (BMI) evaluation
- Lab tests for cholesterol and glucose, among others
- Bone density
- Vaccines
- Depression screening
- Sexually transmitted infections tests
- Cancer tests:
  - Colorectal
  - Pap smear and mammogram for women
  - PSA (Prostate Specific Antigen) for men

Some of these tests are performed at the doctor's discretion. Preventives that are covered are those identi ed by the United States Prevetive Services Task Force (USPSTF). Tests that are not identi ed by the USPSTF require copay. Please check your policy for more details.

## **Prevention is the best medicine**

Triple-S has **11 Preventive Care Centers** where members 21 years and over can get their yearly checkup in one visit. This way you prevent the development of a health condition or detect it in time to manage it properly.

### ASSESSMENT

- Medical history
- Physical exam
- Depression screening
- Risk behaviors
- Counseling:
  - alcohol
  - smoking cessation
  - diet
  - nutrition
  - among others



Annual preventive checkup in our centers



## PREVENTIVE CARE

#### **SALUS**

Guaynabo, Carolina, Ponce and Hato Rey 787.789.1996 info@saluspr.com

#### **Tiger Med**

Caguas 787.646.2800, 787.286.2800 ext. 636, 246 & 641 ssspreventive@tigermedpr.com

#### Centro de Medicina y Cirugía Ambulatoria

San Sebastián 787.926.0000, 787.926.0001, 787.896.1850 ext. 255 coordinadora.spc2@cmcapr.com

#### **Wellness Alliance**

Guaynabo 787.708.6778 esmeralda@prevencionpr.com Humacao 787.708.6777 ext. 300 info@prevencionpr.com

#### Centro Preventivo de Quebradillas

Quebradillas 787.239.3316, 787.926.0000, 787.926.0001 coordinadora.spc2@cmcapr.com

## Servicios Preventivos de Mayagüez

Mayagüez 787.652.3609, 787.926.0000, 787.926.0001 coordinadora.spc3@cmcapr.com

#### Centro Preventivo de Arecibo

Arecibo 787.926.0000, 787.926.0001 ext. 201 & 245 coordinadora.spc2@cmcapr.com

#### **APPOINTMENTS**



Scan the QR Code to request an appointment.



# SALUS

#### **HEALTH MADE EASIER**

The network of Clinics offer you the flexibility to receive multiple primary medical services from more than 20 specialists and dentists in one location with a single electronic medical record. In addition, it offers preventive care programs, diagnostic testing services, and integrated programs that allow you to receive multiple services on the same day.



#### for GENERALISTS

#### **APPOINTMENTS**



## 787.789.1996



### **GUAYNABO**

- Primary Care Physicians
- Pediatricians
- Specialists
- Dentists
- Imaging Center
- Laboratory
- Pharmacy
- Preventive care programs

Ave. Casa Linda #1, Carr. 177, Los Filtros, Km. 2.0, Bayamón (by the entrance of the American Military Academy)

#### PONCE

- Preventive care programs
- Médicos Primarios y Especialista

619 Av. La Ceiba, Ponce, 00717

#### CAROLINA

- Primary Care Physicians
- Specialists
- Imaging Center
- Laboratory
- Preventive care programs

Carr. 190, Km. 1.8, Sabana Abajo (by the entrance of the Ana G. Méndez University)

## HATO REY

- Primary Care Physicians
- Specialists
- Imaging Center
- Laboratory
- Preventive care programs

400 Ave. FD Roosevelt Suite 101 and 103, San Juan (First floor of Clínica Las Américas en Hato Rey)

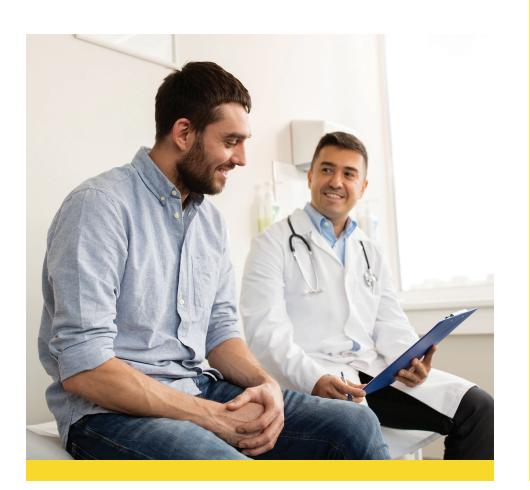
## PREVENTIVE CARE

## **The importance of having a Primary Care Physician** (PCP)

The PCP's main role is to help you lead a healthy lifestyle and prevent diseases. This medical professional helps you manage your care, assess the urgency of your health problems, and guide you to the next steps you should take.

## **Primary Care Physician**

- Knows your health conditions
- Assess your needs
- Prescribes your medications
- Prescribes diagnostic tests in advance
- Tells you which specialist you need to see



## We all benefit from having a primary care physician

# Primary care physicians:

- Generalists
- Family doctor
- Internist
- Pediatrician, if the patient is a minor

# **Health Up**

## Want to feel healthier and happier?

The Health Up program gives you the opportunity to receive health benefits at work and participate in activities specially designed for federal employees. Our goal is to provide you with a holistic and accessible care to help you reach your health and wellness goals.

Check with your agency's AGENCY BENEFIT OFFICER (ABO) for program details. If you are a retiree, watch for our email notifications.



- Health Conferences
- Mental health seminars with FHC
- New employee orientations
- Retirement Seminars
- Health Clinics
- Healthy Breaks
- among others



# Cuidando de ti

# We bring your annual preventive exams directly to you.

Our exclusive preventive model consists of preventive lab tests, and vaccines, among others; all in your workplace, on the same day.

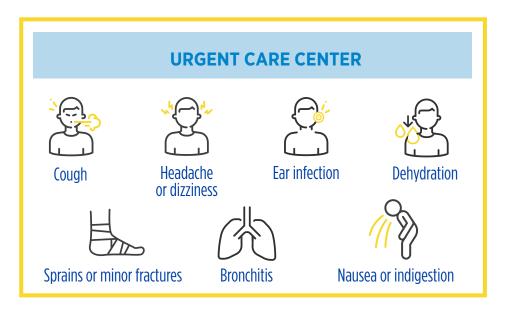
Once all the results are ready, we coordinate with your agency and the medical staff to discuss the results for each member on-site. Tests are free of copay, according to your benefits.

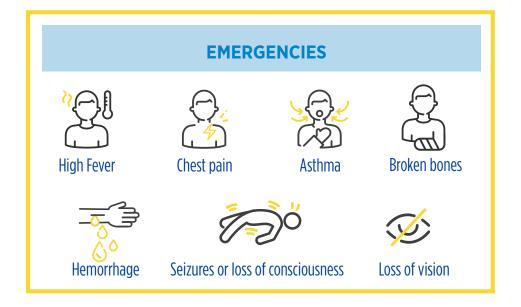
## URGENT AND EMERGENCY SERVICES

## Where Should I Go: Emergency Room or Urgent Care Center?

## Save time and money.

Visit an urgent care center when you need quick medical attention, but your life is not in danger.





Refer to the Provider Directory for the full list of Urgent Care Centers in Puerto Rico.

If a person requires treatment for an emergency condition, they should seek immediate care in a hospital emergency room or a nearest emergency room facility or call the 9-1-1 System.

## New!



Urgent care in Florida



If you travel to Florida and need medical attention, visit a Sanitas Medical Center urgent care facility.

# Urgent care centers available in:

#### ΜΙΑΜΙ

- Sanitas Doral Urgent Care
- Sanitas Miami Lakes Urgent Care
- Sanitas Kendall Urgent Čare

#### **ORLANDO**

- Sanitas East Colonial Urgent Care
- Sanitas Ocoee Urgent Care
- Sanitas Kissimmee Urgent Care

#### **BROWARD & PALM BEACH**

- Sanitas Plantation Urgent Care
- Sanitas Lauderdale Lakes Urgent Care
- Sanitas Lake Worth Urgent Care

#### ТАМРА

• Sanitas Tampa Urgent Care



844.665.4827 mysanitas.com

## SERVICE CENTERS



## In Triple-S, we are here to help you.

Contact us at your convenience.

## **Service Centers**

MAIN OFFICE 1441 Ave. F.D. Roosevelt San Juan

PLAZA LAS AMÉRICAS 2nd Level

PLAZA CAROLINA 2nd Level

ARECIBO Caribbean Cinemas Building Suite 101

**CAGUAS** Angora Building Luis Muñoz Marín Ave.

MAYAGÜEZ 114 road, km 1.1 Castillo Community

**PONCE** 2760 Maruca Ave.

## **Service Call Centers**



#### 787.774.6081

Toll Free: 1-800-716-6081 TTY / TDD: 787-792-1370 TTY Toll Free: 1-866-215-1999



#### SERVICE HOURS (AST):

Monday to Friday from 7:30 a.m. to 8 p.m. Saturday from 9 a.m. to 6 p.m. Sunday from 11a.m. to 5 p.m.





## **Travel relaxed with all the benefits The Blue Card Program has to offer**

Through our affiliation with BlueCross BlueShield, you can access health care services with your Triple-S Salud card when you travel to the United States.

You may use the BlueCross BlueShield network of participating providers, available throughout the United States, under these specific conditions:

- Medical emergencies
- Treatments not available in PR\*
- Full-time college students\*\*
- Temporary Duty Assignment (TDY) of up to 3 months\*\*\*

#### PROVIDERS OF THE PROGRAM



**1.800.810.BLUE** (2583)



http://provider.bcbs.com/

## **FOLLOW THESE STEPS**

To find program providers, you may call 1-800-810-BLUE (2583) or visit http://provider.bcbs.com/.

Visit a participating healthcare provider in the BCBS network and show your insurance card.

The provider will verify your eligibility, policy deductibles, coinsurance, and conditions. The provider will then bill their local BlueCross BlueShield.

You will pay the deductible and coinsurance corresponding to your benefit in the United States.

The BCBS plan in the area the service was provided will pay the provider and send Triple-S Salud the insurance claim electronically.

Triple-S Salud will reimburse the BCBS plan.

# **Coordination of Benefits**

## Important information if you have more than one health plan





Make sure to fill out the attached Service Coordination form.

\* For detailed information about Coordination of Benefits refer to section 9 of your FEHB Brochure.

#### What is coordination of benefits?

- Avoid payments in excess when two or more health plan policies cover health care.
- This also applies to any reimbursement request you have made where you could recover the whole or the maximum possible cost of the care received.

## How do I pay the deductibles and coinsurances?

#### **Traditional Medicare**

Triple-S Salud pays the deductibles and coinsurances applied by Medicare, subject to our payment policy.

# Triple-S Salud with another Triple-S Salud plan or an external private plan

The payment of deductibles and coinsurances applied to the primary plan, will be assumed by the secondary plan when this payment does not exceeds the net payment amount that would have been made as if it were your primary plan. The payment policy applies.

#### **Preserving benefits**

Payment for the secondary takes as its basis the comparison of the net payment of your primary with the net payment of your secondary plan as if the latter is primary.

#### Who pays first?

See table on next page.

#### **Coordination with Government Health Plan**

The government health plan will always be secondary to any other insurance, without exceptions. The employer plan will always be the primary.

## COORDINATION OF BENEFITS

	Primary	Secondary	Tertiary
Dependent / Nondependent	Where you are the policy main holder	Where you are a dependent	
Birthdays	First birthday of the year or oldest policy (in case both birthdays are on the same day)	Second birthday of the year	
Custody	Who has custody of the child	Spouse of custodian	Parent without custody
Active/inactive (main holder)	Active Employee insurance	Retired employee insurance	
Active/inactive (as a dependent)	Retired employee insurance	Active Employee insurance	
Active/inactive (retired as a dependent) and Medicare	Active Employee insurance	Medicare	Retired employee insurance
Antiquity	Oldest policy	Newest policy	

Federal Employee with part A and B of Medicare*	Primary	Secondary
Age (older than 65 years)		
Retiree	Medicare	Triple-S
Active Employee	Triple-S	Medicare
Disability		
Federal employee receiving disability benefits for six months or more	Medicare	Triple-S
End Stage Renal Disease		
<ul><li>Have Medicare solely based on end stage renal disease (ESRD) and:</li><li>1. Is within the first 30-months of eligibility for or entitlement to Medicare due to ESRD (30-month coordination period)</li></ul>	Triple-S	Medicare
2. Is beyond the 30-month coordination period and you or a family member are still entitled to Medicare due to ESRD	Medicare	Triple-S



. . . .

. . .

## Formulario de Coordinación de Beneficios

Coordination of Benefits Form

	re el Suscriptor - Subscriber Info			
NOMBRE / Name	APELLIDO PATERNO / Lastname	APELLIDO MATERNO / Surname	NUMERO DE CONTRATO / Contract Number	
	. Your health/dental insurance policy contains		to de las reclamaciones bajo su seguro médic . Processing of claims submitted under your insurar	
POR FAVOR, C		E FORMULARIO DENTRO turn this form within fifte	DE LOS PRÓXIMOS QUINCE (15) en (15) days.	DÍAS.
			ta bajo otro seguro médico, dental, farmacia o Me	
Are you or any memb	er of your family that is currently covered by y	our health insurance also covered by a	nother plan, dental plan, pharmacy insurance or Medi	care?
О NO —	If "NO" was checked, ple	r de firmar y devolver el forn ease sign and return this form to u	S.	
🔿 SÍ / Yes	If "YES" was checked, p	de completar las siguientes lease complete the following sect	ons:	
O Cambio/U		favor de indicar el plan, la e , please indicate health plan, efec	fectividad y/o cancelación del mismo. tivity date and cancelation date.	
II. Información sob	re el otro seguro - Information al	oout other insurance		
NOMBRE DE LA OTRA COMPAÑÍA	A SEGURO/ Name of other Insurance Company	NÚMERO PÓLIZA/ Policy Number	NÚMERO CONTRATO/ Contract Num	ber
	rian rype	VERAGE/Cubiertas	FECHA APERTURA/Open Date FECHA CANCELACIO	5N/Cancelation Date
<ul> <li>Plan Salud Grupal</li> <li>Póliza Individual (Pago Dir</li> </ul>	recto)/Individual Policy	úrgios/Madical Surgios		
<b>O</b> ELA		úrgico/Medical-Surgical	MES/Mo DÍA/Day AÑO/Year MES/Mo DÍA/Day	
O Plan Empleados Federale	-		DIRECCIÓN DEL OTRO SEGURO MÉDICO / Other Insu	rance Address
O Medicare A o B O Medicare Parte D	O Maternidad/I	viaternity		
O Medicare Advantage	O Dental			
O TriCare	O Farmacia/Ph	harmacy		
O MI SALUD/Government H	ealth Plan O Gastos Méd	icos Mayores/Major Medical		
O Otro/Other	Complemen	taria/Complementary	TELÉFONO / Phone ( )	M
			FACSÍMIL / Fax ( )	
			PATRONO DEL OTRO SEGURO/ Other Insurance Emp	loyer
NOMBRE SUSCRIPTOR/ Subscrib		APELLIDO MATERNO / Surname		
ESTATUS DEL SUSCRIPTOR/Susc	NÚM	DE SEGURO SOCIAL/Social Security No.	DIRECCIÓN / Address	<u> </u>
O Empleado Activo/Actively W	/orking		DIRECTION / Address	
O Inactivo/Inactive	EEC	IA NACIMIENTO/Date of Birth		
O Retirado desde/Retired Sind				
-	MES/Mo DÍA/Day AÑO/Year MES	Mo DÍA/Day AÑO/Year		
O COBRA desde/COBRA Sind	ce:	·	TELÉFONO / Phone ( )	
III. Información sob	re dependientes en el otro seg	guro - Information about depe	idents on other insurance	
NOMBRE Y APELLIDOS/ Name, Las	st and Surnames FECHA NACI	MIENTO/Date of Birth SEGURO SOCIAL/ So	cial Security SEXO/Sex Relationship with subscriber	
1			M O F O	
	MES/Mo D	ÍA/Day AÑO/Year		
2			M O F O	
· · · · · · ·		ÍA/Day AÑO/Year	r <b>V</b>	
3			M O F O	
		ÍA/Day AÑO/Year		
4			F O	
5	MES/Mo D	ÍA/Day AÑO/Year	F O	
Utilice otro formulario pa	ara añadir dependientes MES/Mo D	ÍA/Day AÑO/Year		
adicionales Use another f	orm to include additional			
dependents	Incluva la	a información de Medicare al do	rso – · ·	

Include Medicare information on reverse

#### IV. Divorciados, separados o con custodia - Divorced, separated, or with custody

Complete esta sección <u>si usted es divorciado(a)</u>, <u>separado(a) o tiene custodia de algún menor dependiente bajo seguro médico</u>sin importar que duplique información incluída en la Sección II de este formulario. Complete this section <u>if you are divorced</u>, <u>separated</u>, <u>or have custody of any dependent child under your health insurance contract</u> Please, complete this section even if some of the information is already included in Section II of this form.

	NOMBRE Y APELLIDOS/ Name, Last and Surnames	FECHA NACIMIENTODat	e of Birth	SEGURO SOCIAL/ Social Security	SEXO/Sex	PARENTESCO CON ASEGURADO DE SUSCRIPTOR Relationship with suscriber's insured
1					F O	
•		MES/Mo DÍA/Day	AÑO/Year			
2					F O	
-		MES/Mo DÍA/Day	AÑO/Year			
3					FО	
		MES/Mo DÍA/Day	AÑO/Year			
4					F	
		MES/Mo DÍA/Day	AÑO/Year			

INFORMACIÓN DEL SEGURO QUE PROVEE CUBIERTA A LOS MENORES DEPENDIENTES/ Information of the Health Insurance providing minor's coverage:

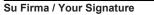
NOMBRE DE LA OTRA COMPAÑÍA SEGURO/ Name of other In	nsurance Company NÚMERO PÓLIZA/ Policy Number	NÚMERO CONTRATO/ Contract Number
TIPO DE PLAN/Plan Type Plan Salud Grupal Póliza Individual (Pago Directo)/Individual Policy ELA Plan Empleados Federales/FEHBP Medicare A o B Medicare Parte D Medicare Advantage	COVERAGE/Cubiertas <ul> <li>Hospital</li> <li>Médico Quirúrgico/Medical-Surgical</li> <li>Ambulatoria/Ambulatory</li> <li>Maternidad/Maternity</li> <li>Dental</li> <li>Farmacia/Pharmacy</li> </ul>	FECHA APERTURAOpen Date       FECHA CANCELACIÓNCancelation Date         MES/Mo       DÍA/Day       AÑO/Year         MES/Mo       DÍA/Day       AÑO/Year         DIRECCIÓN DEL OTRO PLAN MÉDICO / Other Insurance Address
O TriCare     MI SALUD/Government Health Plan     Otro/Other  INDIVIDUO RESPONSABLE DEL SEGURO DE NOMBRE Y APELLIDOS/ Name, Last and Surnames	O Gastos Médicos Mayores/Major Medical O Complementaria/Complementary	TELÉFONO / Phone (       )       –         FACSÍMIL / Fax (       )       –         consible for minor's coverage:       >       –         Social Security       SEXOSex       PARENTESCO CON MENOR(ES) Relationship with minor(s)         F       PARENTESCO CON MENOR(ES)
V. Información sobre Medicare	- Medicare Information	
Complete la siguiente información para cada asegur each member on your health plan contract is also covere		bierta de Medicare. Complete the following information for
1 NOMBRE Y APELLIDOS DE BENEFICIARIO DE MEDICARE Name, Last and Surname of Medicare Beneficiary	FECHA NACIMIENTODate of Birth SEGURO SOCIAL/ Social	FECHA DE EFECTIVIDAD/Effective Date I Security SEXO/Sex PARTE A/Part A PARTE B/Part B

							FΟ		
	MES/Mo DÍ	A/Day	A	ÑO/Yea	r				
RAZÓN PARA CUBIERTA DE MEDICARE (MARQUE TODAS LAS QUE APLIQUEM	1)					ľ	NUMERO MED	OICARE / Medicare Claim Num	ber
Reason for Medicare coverage (Check all that apply)		<i></i>	~	-					
O Edad/Age (65) O Incapacidad/Disability O Fallo Rer	nal Cronico	/End-	Stage	-Rena	dis	sease O Dependiente/Dependent			
NOMBRE Y APELLIDOS DE BENEFICIARIO DE MEDICARE								FECHA DE EFECTIVID	
Name, Last and Surname of Medicare Beneficiary	FECHA NACI	MIENTO	Date of	Birth		SEGURO SOCIAL/ Social Security	SEXO/Sex	PARTE A/Part A	PARTE B/Part B
							мQ		
							FΟ		
	MES/Mo DÍ	A/Day	A	ÑO/Yea	r		,		
RAZÓN PARA CUBIERTA DE MEDICARE (MARQUE TODAS LAS QUE APLIQUEM	4)					1	NUMERO MED	OICARE / Medicare Claim Num	ber
Reason for Medicare coverage (Check all that apply)									
O Edad/Age (65) O Incapacidad/Disability O Fallo Rer	nal Crónico	/End-	Stage	-Rena	l dis	sease O Dependiente/Dependent			
						•			

#### VI. Certificación- Certification

Certifico que la información antes provista es correcta y veraz. Reconozco además que proveer información falsa o incorrecta podría conllevar no sólo la cancelación de mi seguro médico con *TRIPLE-S SALUD*, así como las disposiciones aplicables de las **leyes contra el fraude.** I hereby certify that the information provided hereinabove is accurate and true. I further recognize that providing false or inaccurate information may lead to the cancellation of my health insurance and to filling of criminal charges under the antifraud statutes.

Devuelva el formulario Completado a: Return the completed form to Departamento de Operaciones de Servicio *TRIPLE-S SALUD* PO Box 363628 San Juan, PR 00936-3628



Fecha / Date





#### EFFECTIVE 01/01/24

## **HEALTH PLAN PREMIUMS**

PUERTO RICO		PREMIUM RATE					
TYPE OF	ENROLLMENT	BIWE	EKLY	MONTHLY			
ENROLLMENT	CODE	GOVERNMENT SHARE	YOUR SHARE	GOVERNMENT SHARE	YOUR SHARE		
High Option Self Only	891	\$153.83	\$51.28	\$331.31	\$111.10		
High Option Self Plus One	893	\$345.41	\$115.13	\$748.38	\$249.46		
High Option Self and Family	892	\$352.28	\$117.43	\$763.28	\$254.43		

EFFECTIVE 01/01/25	SUMMARY OF BENEFITS
Service	Copays and Coinsurances
Basic Coverage	
Maximum Out of Pocket for medical, pharmacy and hospital services given by participating providers* * non-essential benefits, services not covered or given by providers outside our network aren't eligible for the Out of Pocket minimum.	\$6,600 Self Only \$13,200 Self Plus One & Self and Family
Preventive Preventive Care Services at Participating Preventive Centers Immunizations (Vaccines)	\$0 \$0
Medical VisitsGeneral Practitioner in Salus ClinicsGeneral PractitionerSpecialistSub-specialistTelemedicineNutritionistChiropractorMaternity CarePrenatal and postnatal care visits (if enrolled in Maternal Program)Prenatal care and postnatal careDeliveryElectric Breast PumpTherapiesChiropractic ManipulationsPhysical Therapy	\$0 \$7.50 \$7.50 \$0  Unlimited consults \$0  Up to 6 visits per year \$0  Up to 6 visits per year \$0  1 Initial and 1 follow up \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0
Respiratory Therapy	\$10
Tests	
Labs Imaging Studies (X-rays, Sonograms, MRI, MRA,CT Scan) Allergy tests	\$1.00 per diagnostic test \$0 \$10
Mental HealthGroup TherapyCollateral VisitsPsychiatrists, Psychologists and Clinical Social Workers VisitsHospitalization   Partial Hospitalization	\$7.50 \$7.50 \$7.50 \$0.00, you may coordinate services with FHC 1-800-660-4896
Hospitalizations Regular & Partial Skilled Nursing Facility	\$0 \$0
Emergency Services Emergency room at a hospital Recommended by Teleconsulta	\$25 \$10
Urgent Care Centers	\$10
Sanitas Medical Centers in Florida	\$50
<b>Ambulatory Surgery</b> Lithotripsy	\$25 \$0

EFFECTIVE 01/01/25	SUMMARY OF BENEFITS
Services	Copays and Coinsurances
Basic Coverage cont.	
Other	
Durable Medical Equipment	25% with Pre-authorization
Services by Non-Participating Providers in Puerto Rico	10%

#### **Services in United States**

We cover emergencies or services that we have pre-authorize. When you receive covered services outside the service area that are neither emergency nor precertified, we will reimburse 90% of Triple-S Salud established fees. For more information please refer to Section 1 of your brochure.

Pharmacy	
30 Day Supply (Retail Pharmacy)	
Tier 1: Generic prescription drugs	\$2.00 for unit or refill
Tier 2: Preferred brand prescription drug	\$20 for unit or refill
Tier 3: Non-preferred brand name drugs	20% or \$20, whichever is higher
	\$125 maximum out of pocket for unit or refill
Tier 4: Preferred Specialty/biotech drugs	25% or \$200, whichever is the lowest for unit or refill
Tier 5: Non-Preferred Specialty/biotech drugs	30% or \$300, whichever is the lowest for unit or refill
The following: antihypertensives, antidiabetics (except insulins), antihyperlipidemics (only st	atins), and Naxolone will be covered at 100%.
90 Day Supply and Mail Order	
Tier 1: Generic prescription drugs	\$4.00 for unit or refill
Tier 2: Preferred brand prescription drug	\$40 for unit or refill
	20% or \$60, whichever is higher
Tier 3: Non-preferred brand name drugs	\$375.00 maximum out of pocket for unit or refill
Vision	
Glasses or Contact Lenses up to 21 years of age	Covered up to a maximum benefit of \$109
Dental	
Preventive Cleaning (adults and children, one every 6 months)	\$0
Periapical and bitewing X-rays	\$0
Panoramic X-Ray (one group every 3 years)	30%
Amalgam restorations, Endodontics, Restorative	30%
and Oral Surgery	
Organ and Tissue Transplant	
Solid organ transplants, tandem blood and marrow stem cell	\$0
transplant, mini transplants (preauthorization by plan required)	
Other Benefits	
Chemotherapy	\$10
Radiotherapy	\$10
Канонскару	ΨIU

This is a brief informational summary and does not replace or modify the policy. We urge you to review the Certificate of Benefits (Policy) so that you know in detail the benefits, limitations and exclusions of the cover.





This guide is a brief informational summary and does not replace or modify the policy. We urge you to review the Certificate of Benefits (Policy) so that you know in detail the benefits, limitations, and exclusions of the cover. Triple-S Salud, Inc. cumple con las leyes federales aplicables de derechos civiles y no discrimina en base a raza, color, origen de nacionalidad, edad, discapacidad, o sexo. Triple-S Salud, Inc. complies with applicable federal civil rights laws and does not discriminate because of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 787-774-6060, (TTY/TDD), 787-792-1370 or 1-866-215-1999. Free of charge 1-800-981-3241. If you are a federal employee or retiree, call

787-774-6060, (TTY/TDD), 787-792-1370 or 1-866-215-1999. Free of charge 1-800-981-3241. If you are a federal employee or retiree, call 787-774-6081, Toll Free 1-800-716-6081; (TTY / TDD) 787-792-1370; Toll-Free 1-866-215-1999 ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística llame al 787-774-6060, Libre de costo 1-800-981-3241. (TTY/TDD) al 787-792-1370 o 1-866-215-1999. Si es empleado o retirado federal llame al 787-774-6081, libre de costo 1-800-716-6081; (TTY / TDD) 787-792-1370; libre de costo 1-866-215-1999. Independent licensee of BlueCross BlueShield Association. TSS-MKT-5625-2024-B

